## Has the patient: Collapsed suddenly? **Unconscious?** Incident happens Not breathing? Gone a funny colour? The 999 emergency operator does not have access to the code for a Call 999 locked cabinet or any details of defibrillator Ambulance locations. You must ask for the **AMBULANCE** service Ambulance operator triages situation Call 999 whilst at Patient

Fetch the defibrillator and take to patient Follow instructions as given by the defibrillator Return defibrillator to the cabinet after the rescue

If a defibrillator is required,
Ambulance operator will
advise location of nearest
active and available
defibrillator, and if in a locked
cabinet, give the access code.
Code will not be given if...

Caller will be asked 2

questions only:

Is the patient

Is the patient

breathing?

conscious?

- the defibrillator is out of the activation radius:
- •if the caller is alone with the patient; or
- •if it is inappropriate to have a defibrillator or
- •it is a fictitious call





Always use the correct ILCOR defibrillator signage (above) to prevent confusion

www.communityheartbeat.org.uk www.nddb.uk